

Vonovia Sustainability Presentation

Société Générale – The European ESG/SRI Conference

October 6, 2021



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Vonovia

# Social Governance



Environment

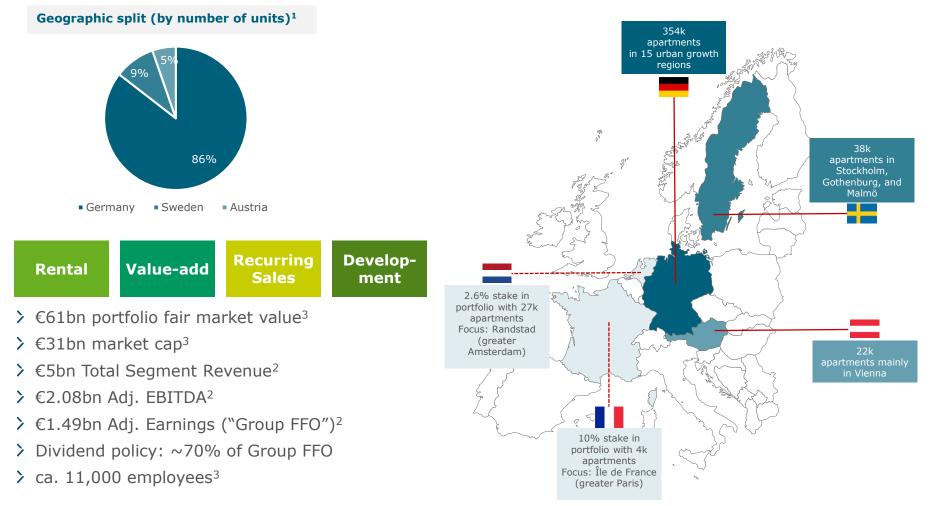


#### Europe's Leading Residential Property Owner and Operator

Vonovia	Environment	Social	Governance
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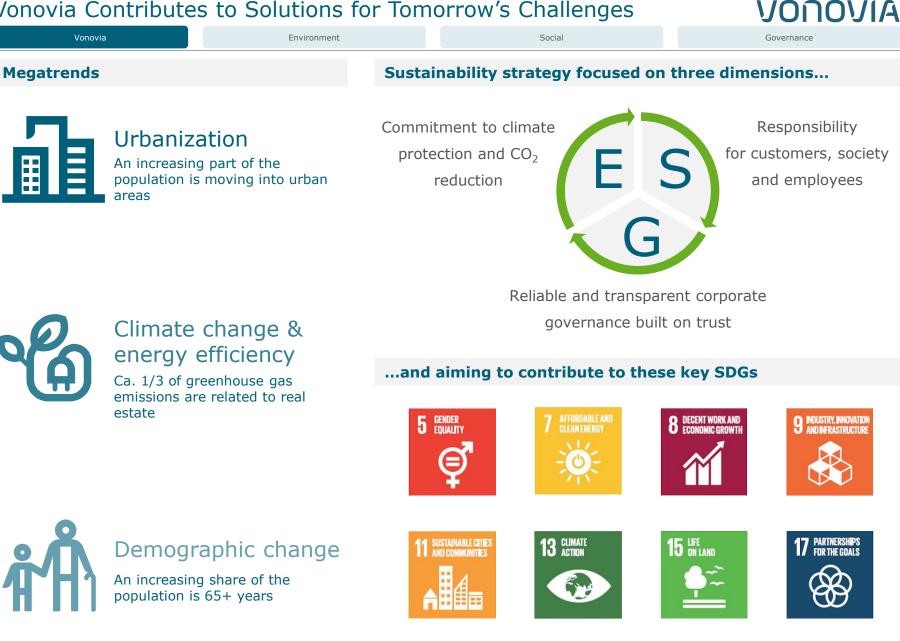
AIVONOV

We are the long-term owner and full-scale operator of Europe's largest listed multifamily housing portfolio with ca. 414k apartments for small and medium incomes in metropolitan growth areas.



<sup>1</sup> The small stakes we own in the Dutch and in the French portfolios are less of a financial investment and more R&D to gain an even better understanding of the markets. <sup>2</sup> Mid-point of FY2021 guidance. <sup>3</sup> As of 30 June 2021.

#### Vonovia Contributes to Solutions for Tomorrow's Challenges



Compelling I	Compelling Investment Case VOIO				
Vonovia		Environment	Social	Governance	
Market Leader Uniquely	multifamily hou areas. The <b>granularit</b>	sing portfolio with ca. 414k of a second secon	lord and the long-term owner an apartments for small and medium in business are <b>unique in real estate</b> so optimization makes us the industr	comes in metropolitan growth e. Our strategy of	
Positioned Low Risk	<b>service levels</b> Fundamental m	and superior cost control	e backdrop in a <b>regulated environn</b>		
Growth	selected Europe		<b>s substantial long-term upside po</b> execution risk from track record of a ns since IPO.	-	
Built-in ESG Focus	<ul> <li>We provide a</li> <li>CO<sub>2</sub> emission</li> </ul>			se gas emissions.	

#### Impeccable Track Record of Consistent & Sustainable Growth

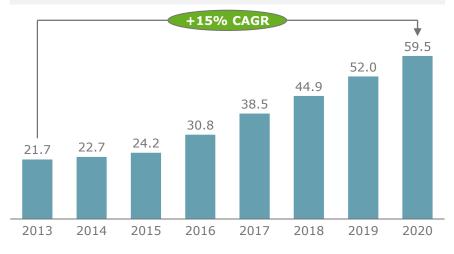
Confident to Maintain Earnings and Value Growth Going Forward



#### FFO (€/share)<sup>1</sup>



Adj. NAV (€/share)



<sup>1</sup> Based on prevailing internal management KPI, which was FFO1 from 2013-2018 and Group FFO starting in 2019.

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#### Dividend (€/share) – 70% payout ratio from FFO

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#### **LTV and Interest Cover Ratio**



## Disciplined Capital Allocation Focused on Long-term Earnings and Value Creation

	Vonovia	Environment	Social	Governance
e business	Dividend policy	<ul> <li>70% of recurring cash earnings (Four out as dividend</li> <li>We expect to continue to be able as sustainably growing dividends</li> <li>Scrip dividend option since FY2010</li> </ul>	to deliver 0.95 1.00 1.30 0.67 0.74 0.94 6 2013 2014 2015	2.25 1.90 1
Urganic Core	Investment Program	<ul> <li>Investments in modernization and construction to hold to address th megatrends urbanization, climate &amp; energy efficiency and demograp change</li> <li>Drives organic earnings, value grooverall portfolio quality</li> </ul>	d new e Mew construction to hold change ohic Cm New construction to hold Upgrade Building Optimize Apartment 172	1,300
unistic	M&A	<ul> <li>Disciplined and opportunistic appr</li> <li>Clear set of criteria to safeguard e and value growth for shareholders</li> <li>Impeccable track record of execut &gt;300k apartments acquired and in since IPO</li> </ul>	earnings s <sub>180</sub> tion with 90	414 320 Acq. New construction H1 2021
Opportunisti	Share buy-backs	<ul> <li>Shareholder authorization in place 2023)</li> <li>General preference for allocating of long-term growth of the company</li> <li>Potentially an option in case share steep discount to Adj. NAV over location</li> </ul>	capital to ses trade at onger time	share brice

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<sup>1</sup> Based on prevailing internal management KPI, which was FFO1 from 2013-2018 and Group FFO starting in 2019. <sup>2</sup> Adj. NAV until March 4, 2021. EPRA NTA after that.

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#### Increased Guidance for 2021E

#### ΝΙνοπον

Vonovia	Environment	Social		Governance
	Previous 2021 Guidance (as of 05/2021)	Current 2021 Guidance (as of 08/2021)	2	Mid-Term Outlook
Total Segment Revenue	~€4.9bn - ~€5.1bn	~€4.9bn - ~€5.1bn		growing
Rental revenue	~€2.3bn - ~€2.4bn	~€2.3bn - ~€2.4bn		growing
Organic rent growth (eop)	~3.8%	~3.8%		stable
Recurring Sales (# of units)	~2,500	~2,800	0	stable
FV step-up Recurring Sales	~30%	>35%	0	stable
Adj. EBITDA Total (€m)	1,975 – 2,025	2,055 - 2,105	0	growing
Group FFO (€m)	1,415 - 1,465	1,465 - 1,515	0	growing
Dividend (€/share)	~70% of Group FFO per share	~70% of Group FFO per share		stable payout ratio; €/share growing
Investments (€bn)	~€1.3bn – ~€1.6bn	~€1.3bn – ~€1.6bn		at least stable
SPI	~100%	~105%	0	at least stable

Note: The 2021 guidance is based on the current legislation under which the CO<sub>2</sub> tax is part of the recoverable expenses; equally, the 2021 guidance does not include any positive impacts expected from the Federal Funding Regulation for Energy-Efficient Buildings ("BEG").

#### Sustainable business model deeply rooted in ESG

	Vonovia	Environment	Social	Governance
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- Climate path defined for the portfolio to achieve CO<sub>2</sub> neutrality by 2050
- High average modernization rate of ~3% p.a. to increase energy efficiency of our portfolio
- > 1,000 roof program for installation of photovoltaic panels started in 2019 → Expansion of the program to 30,000 roofs by 2050
- Researching innovative ways to reduce CO<sub>2</sub> emissions and increase the use of renewable energy
- New construction with high energy standards and innovative concepts

- Deeply rooted in the middle of society with products & services that impact the lives of more than one million people
- Approx. three quarters of Vonovia's portfolio is located in urban quarters
- Stakeholder reconciliation above and beyond regulatory requirements
- Ratio of senior-friendly apartment refurbishments amongst all new lettings ~30% p.a.
- Customer satisfaction increased by 8.6% in 2020

 2-tier board system with strict separation of management and monitoring

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- Full compliance with the German Corporate Governance Code
- Comprehensive organization with Board responsibility & Sustainability/Strategy department
- Implementation of Sustainability Performance Index (SPI) as central KPI and part of management remuneration
- ESG rating performance significantly improved

#### Vonovia's Sustainability Targets

Vonovia         Environment         Social         Governance	
<b>CO<sub>2</sub> reduction of existing buildings</b> ~3% avg. annual modernization rate - CO <sub>2</sub> Intensity: <30 kg CO <sub>2</sub> /sqm p.a. by 2030	
Average primary energy need of new constructions Annual reduction average primary energy demand – 33 (kWh/sqm p.a.) until 2024	
Biodiversity Expansion of wildflower meadows to 100,000 sqm and 260 insect habitats	
Senior-friendly apartments           Ratio of senior-friendly apartment refurbishments among all new lettings - ~30% p.a	
Customer satisfaction & service quality Increase Customer Satisfaction Index (CSI) by 2%-points until 2024	
Attractive employer - best in class Increase employee satisfaction by 5%-points until 2024	
Workforce Gender Diversity Increase in the proportion of women in the top two management levels below the Management Board - 26% until 2024	

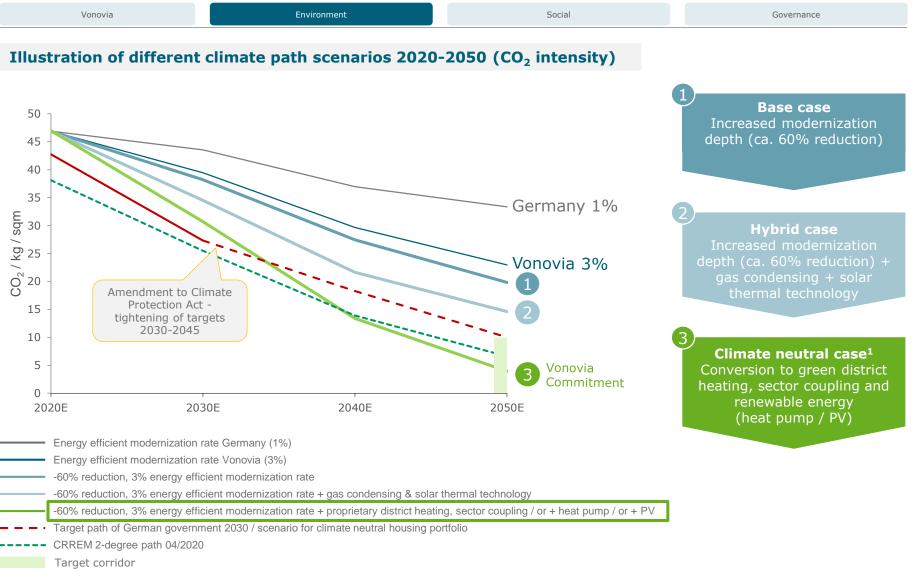
#### Agenda

## **NOUON** Vonovia Social Environment Governance NABU AIVONOVIA NABU im Ruhrgebiet Die Natur in gemeinsan schützen a BAU Amph



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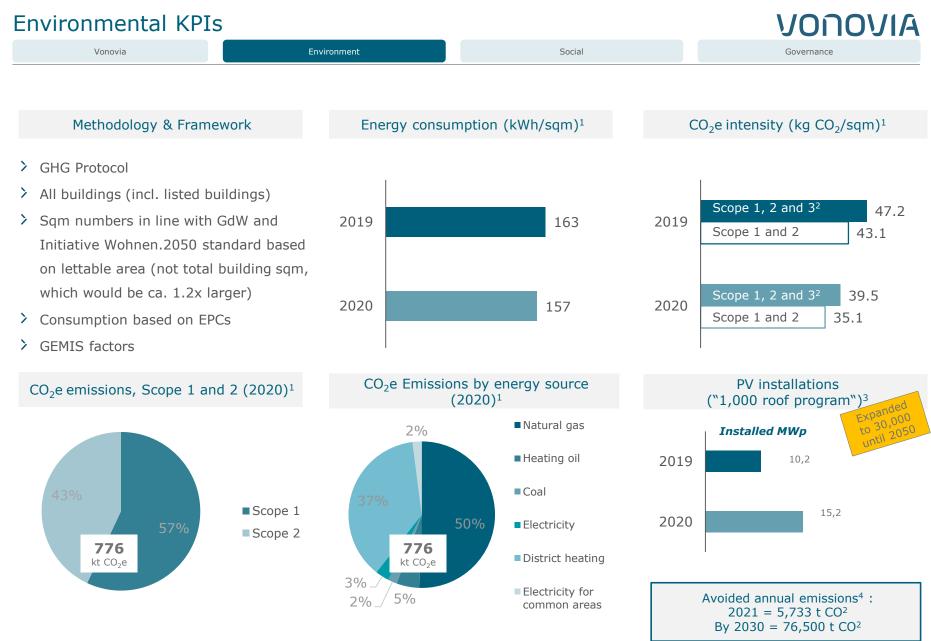
## Vonovia's Climate Path towards CO<sub>2</sub> Neutrality through Continued Modernization, Renewable Energy and Sector Coupling



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Note: This climate path refers to the German portfolio; we are in the process of developing separate climate paths for the portfolios in Austria and Sweden. Source: Fraunhofer ISE modelling of Vonovia portfolio. Reduction of energy need of 160 kWh towards 60% through the following measures: Building envelope (insulated facade, windows) to become KFW Standard 100-70; scenarios 2 and 3 include the simulation of a change of energy sources. <sup>1</sup> In order to achieve the climate neutral case certain regulatory adjustments still need to be made and not all of the technological concepts have been fully developed yet.

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<sup>1</sup> German portfolio. <sup>2</sup> energy related scope 3 emissions. <sup>3</sup> Incl. portfolios in Austria and Sweden. <sup>4</sup> CO2 emissions avoided through annual installation.

#### Modernization of Building Envelope plus Fuel Switch for the Portfolio VONOVIA

<ul> <li>Vonovia Portfolio 2020 - Energy Efficiency Class Distribution (%) (kWh/sqm/year)</li> <li>Vonovia's CO<sub>2</sub> reduction strategy</li> <li>Energy-efficient portfolio modernization of on average ca. 3% p.a.</li> <li>Continue building modernization with even greater depth (up to 60%)</li> <li>Additional efficiency gains from fuel switch &amp; renewable energy (generated, stored and used locally):</li> <li>Green district heat</li> <li>New technologies</li> <li>Sector coupling in the neighborhood (PV &amp; mobility)</li> <li>New construction: CO<sub>2</sub> optimized, use of renewable energy (energy efficiency class A and better)</li> </ul>	Vonovia	Environment	Social	Governance
<ul> <li>Article and a structure of the structure of</li></ul>			ר (%) Vonovia's C	O <sub>2</sub> reduction strategy
	0.1 0.8 A+ A B C under 30 30 - 50 - 75 - under	17.8 10.4 4.5 2.9 D E F G H 100-1 130 - 160 - 200 - H under 130 under 160 under 200 under 250 than 250 Modernization	<ul> <li>on average ca.</li> <li>Continue build greater depth</li> <li>Additional effice &amp; renewable end</li> <li>Additional effice &amp; renewable end</li> <li>Green di</li> <li>New tech</li> <li>Sector condition</li> <li>New construction</li> </ul>	3% p.a. ing modernization with even (up to 60%) iency gains from fuel switch hergy (generated, stored y): strict heat nologies pupling in the neighborhood obility) on: CO <sub>2</sub> optimized, use of

## Photovoltaic Potential – Annual Installation Capacity to be increased 10-fold



Today's photovoltaic potential

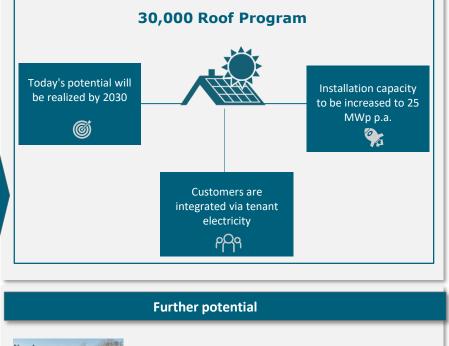
#### PV expansion: Launch of the 30,000 Roofs Program







- Annual installation capacity to be increased 10-fold
- > By 2030, 17,000 roofs will be equipped with PV modules
- Annual avoidance of 76,500 t CO<sub>2</sub>
- By 2050, 30,000 roofs equipped with PV modules





Further total potential on roof surfaces, facades (single-sided installation), occupation of parking areas possible in the future

#### Technologies for Reaching Climate Path Objectives Innovation for CO<sub>2</sub>-neutral Heat Generation

> Continue energy efficient building modernization with a 60% reduction rate for postrefurbishment energy need

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Existing

technologies

- > Replacement of oil heating systems with gas condensing boilers
- > Hybrid heating (combination of condensing boilers and solar, renewable)
- > Heat pumps
- > Green district heat
- > Sector coupling

#### **Tomorrow's Energy Center**

Construction of a proprietary research center in Bochum Weitmar to develop renewable energy systems

Environment

- > Integration of technologies such as fuel cells, electrolyzer, etc.
- > The objective is to evaluate different technologies in terms of economic and ecological impact with a view to roll them out in other neighborhoods of our portfolio

#### **Energiesprong – Serial** Refurbishment

- > Concept for cost-neutral modernization by combining serial refurbishment and the integration of renewable heat and electricity
- > First pilot in Bochum about to be implemented
- > Additional pilots planned until 2024

#### Hydrogen Technology

- > Decentralized generation of green hydrogen via PV
- > Areas of application:
  - > Hydrogen storage for subsequent heat generation
  - > Disposal of hydrogen
- > Technology currently still too expensive; a growing market is expected to lead to substantial cost reductions, rendering H<sub>2</sub> economically feasible

Social

Innovation for CO<sub>2</sub>-neutral Heat Generation



- climate neutral > Particularly suitable in connection with local district heating
- > Pellet costs are similar to gas costs; heating plants are more expensive
- > When subsidized, pellet heating is a viable ecological and economically feasible alternative
- > First concepts for potential pilots underway





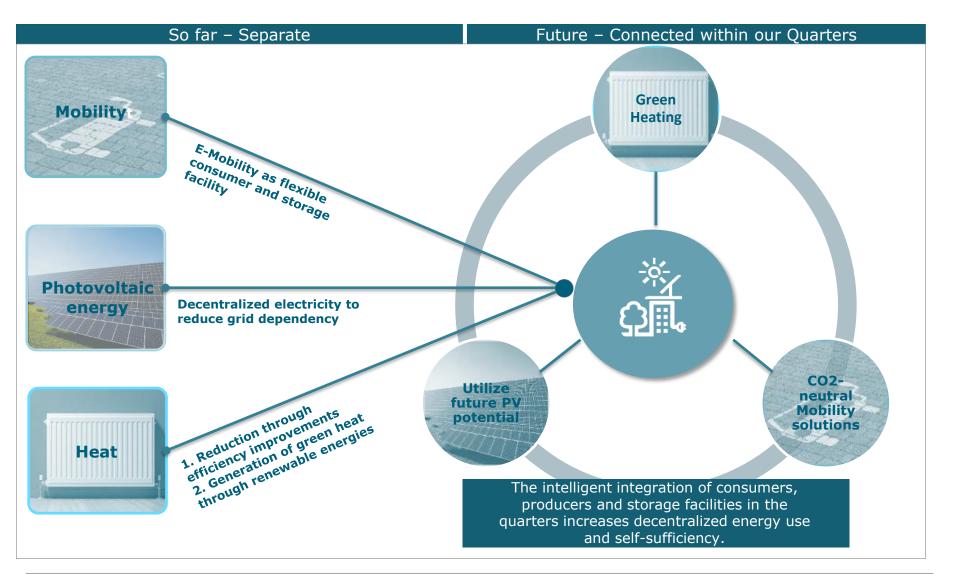
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## Electricity, Heat and Mobility offer Synergies within our Quarters (sector coupling)

Vonovia Environment Social Governance	Vonovia	Environment	Social	Governance
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#### Energy Innovation Center Bochum Weitmar

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- > In Bochum-Weitmar, the EZZ was created in a very short time and with its own funds as the first energy research center for the housing stock.
- In mild winters, the entire heat demand and up to a quarter of the electricity demand is generated and consumed on site using innovative technologies (including electrolyser, fuel cell, electricity and H<sub>2</sub> storage).
- > The goal of the research is to identify scalable, green business models and technology combinations for our neighborhoods.
- > There have already been important findings in the construction phase: For example, Vonovia is building the first low-temperature grid in the EZZ with transfer stations supported by high-performance heat pumps. That makes it possible to achieve low temperatures and means existing radiators do not have to be replaced.
- > The next step will now be to develop our own transfer stations, which can be built by our craftsmen.

	Level		Measure
1 Apartment 2		1	Implementation of measures that do not involve any structural intervention, e.g., optimized heating system settings
		2	Digitalization of buildings and apartments, e.g., to feature smart meters
		3	Energy-efficient refurbishment, e.g., measures relating to the building shells and heating systems
	Building	4	Infrastructure for e-mobility, e.g., charging stations and e-wall sockets
		5	Sustainable energy supply, e.g., photovoltaic systems for tenant electricity
		6	Building digitalization and networking
	Neighborhood	7	Sector coupling (heat, electricity, mobility, etc.) in the neighborhood via digital platform
		8	Storage and distribution of energy generated in a decentralized structure enables on-site consumption
		9	Promotion of biodiversity



# New Construction and Development Projects are Sustainable and $CO_2$ -optimized (1)

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Vonovia	Environment	Social	Governance

#### Vienna (Marina Tower)



- ca. 500 condominiums
- ÖGNI NH Certificate Gold / klimaaktiv Gold Certificate
- Low-emission and low-pollution building materials
- Sustainable mobility concept

#### Berlin-Grünau (Pilot Houses)



- 2-5 room apartments
- Wood-hybrid construction
- Low-emission and low-pollution building materials
- Low-energy houses Standard KfW 40

#### **Buchloe (An der Halde)**



- New construction of 27 apartments (50% of them barrier-free)
- Wood hybrid construction
- Energy efficiency class A+ / Standard KfW 55
- Pellet heating

#### **Bochum (Waldenburger Str.)**



- New construction of 14 apartments
- Fully automated pellet boiler
- Energy efficiency class A+ (heating)
- Photovoltaic system

 New construction projects geared towards energy efficiency

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- > Use of renewable energies (PV, CO<sub>2</sub>, renewable heating)
- > Mainly A+ / KfW Program 55



- > 86% of new constructions with energy efficiency class A or better
- > Average primary energy demand of new buildings at 35.7 kWh/m<sup>2</sup> in 2020
- Reduction of the average primary energy requirement for new buildings to 33 kWh/m<sup>2</sup>

## New Construction and Development Projects are Sustainable and $CO_2$ -optimized (2)

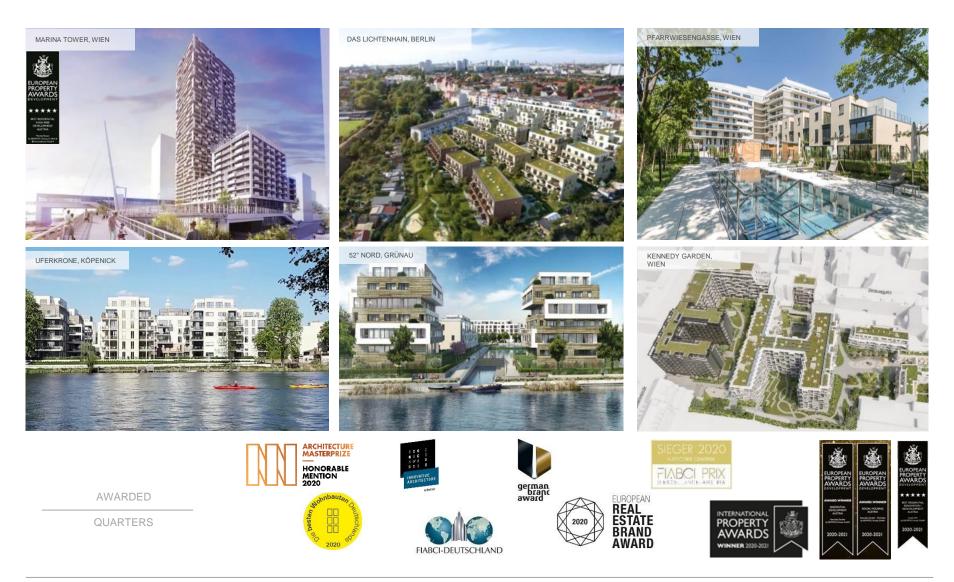
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Environment

Social

Governance



# New Construction and Development Projects are Sustainable and $CO_2$ -optimized (3)

Vonovia Environment	Social	Governance
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- Former industrial area, approx. 100,000 m<sup>2</sup>
- Located on the banks of the Dahme River in Treptow-Köpenick
- > 2012 Takeover and soil remediation by BUWOG.
   2015 Laying of the foundation stone.
   Per 31.12.2020, 585 residential and 4 commercial units as well as a day-care center completed
- Planning: Expansion to approx.
   1,100 residential units
- Architecture: 20 sub-projects with a wide variety of architecture, building and construction methods
- > Neighborhood as a signpost in terms of sustainability and architecture
- Private water area, playgrounds, waterfront promenade, neighborhood squares



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# New Construction and Development Projects are Sustainable and $CO_2$ -optimized (4)

Environment

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- Roof and facade greening: Climbing plants on the facade with automatic irrigation system provide cooling effects in summer and improve the microclimate within the facility
- > Nesting boxes and nesting places for birds
- > Urban gardening areas incl. glass houses: roof garden with beds, heated glass houses for overwintering potted plants & growing young plants
- > Wild bee hotel on the roof
- > **Mobility offers** such as car sharing & electric charging stations and annual pass of the Wiener Linien, electric rental bicycles
- > Own neighborhood management & assisted living



#### Promotion of Biodiversity in Our Neighborhoods



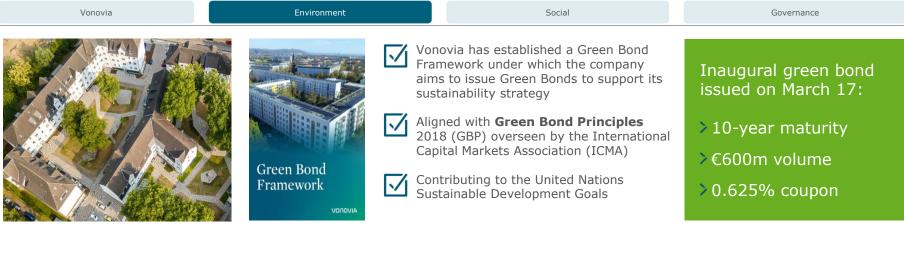
Ecological pruning >

- NABU VONOVIA

#### Vonovia's Green Bond Framework at a Glance

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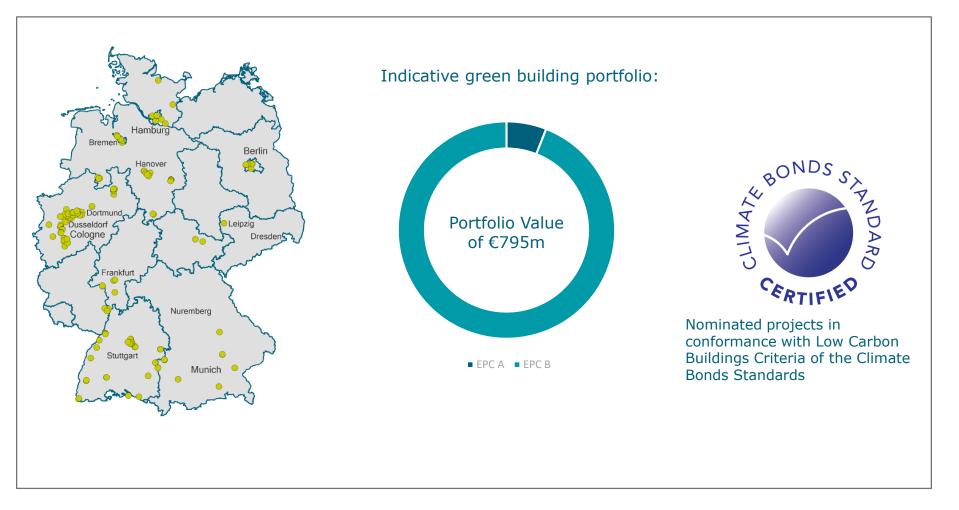
financed



Use of Proceeds	Process for Project Evaluation and Selection	Management of Proceeds	Reporting
> 3 Eligible Green Categories:	> Green Finance Committee will oversee	> Eligible Green Register to track net proceeds	> Allocation reporting with list of financing per
<ul> <li>Green buildings</li> <li>and energy efficiency</li> </ul>	the evaluation and selection of eligible	with bond-by-bond approach	category and unallocated proceeds
> Renewable energy	projects	Full allocation within 2 years following each	> Impact reporting with details on Environment
> Clean transportation		bond issuance	impact of the projects

# Inaugural Green Bond issuance: Focus on green buildings in Germany





#### Agenda

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#### Balanced Stakeholder Approach

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Vonovia	Environment	Environment Social		Governance	
A home at a fair rent level	Fair rental levels for low- to mid-income households	Self-imposed obligation to cap modernization rent increases to max. €2 per sqm; Guarantee to tenants 70+ years that rents will remain affordable even if market rents change	Hardship case management to effectively assist tenants in financial distress	COVID-19 – special promise that we will find individual solutions for tenants who struggle financially; no one to lose the roof over their head	
Contribution to society and stability of local neighborhoods	382 social projects carried out / financially involved in our neighborhood. Cooperation with non-profit organizations to support tenants in need	Vonovia Foundation supports multitude of social projects	24 Neighborhood managers and social workers to assist tenants and promote unity in diversity in our neighborhoods	150 different	
Top employer	It is our ambition to be the best employer in the real estate and craftsmen industries	Employer appeal – we are an attractive employer for former, current and future employees	Talents – we actively support our employees in their development to become the experts and leaders of our industry	Culture & change – we share a common culture of diversity, performance and appreciation in an developing organization that embraces change	

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Vonovia Service App	Environment	Socia	al	VONOVIA Governance
>200,000 d >50,000 us		s customer serv omer life cycle i		enants and potential tenants
9:41 I The second secon	<ul> <li>Communication</li> <li>Digital postbox</li> <li>News Feed</li> <li>Micro surveys</li> </ul>		billing	expenses: online receipts and submitted requests
Liste Karte Freie Vonovia-Wohnungen in Ihrer Nähe	<ul> <li>Self-service</li> <li>Online-booking of repairs</li> <li>Account management</li> <li>Document management</li> </ul>		<ul><li>&gt; Digital rer</li><li>&gt; Apartmen</li></ul>	t search g of heating and water
Grundriss Erstbezug nach Sanierung!!! 4318 Leipzig OT Anger-Crottendorf - Jöcherstraße 12	<ul> <li>&gt; Apartment sear</li> <li>&gt; Preferences / p</li> <li>&gt; Platform potential</li> </ul>	rofiles	New tenant	<ul> <li>&gt; Digital rental contract</li> <li>&gt; Cross selling</li> <li>&gt; Seamless transformation</li> </ul>
542 € 72 m <sup>2</sup> 3 KALTMIETE GRÖSSE ZIMMER		te Selfs Trans	sting nant ervice sparency rred search reque	ests

#### Neighborhoods / Urban Quarters

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Environment



Governance

"In residential real estate, a neighborhood, or urban quarter, is usually defined as a cohesive urban structure that is considered by its inhabitants as a self-contained area. It is the predominant **aggregation level** where a real estate company can make the biggest difference and most positive contribution for inhabitants."1



... but for each one we pursue a holistic approach

Approx. three quarters of Vonovia's German portfolio are located in almost 600 urban quarters,

each with an average of

430 apartments.

Every urban guarter is unique...

#### **Properties** Location, construction year, infrastructure, investment potential,

competition, urban development

#### Customers Existing and potential tenants, age structure, diversity, purchasing power

**Bia Picture** Urbanization, climate change, ageing population, integration



<sup>1</sup> Source: GdW (Association of German Housing Companies)

#### Support for Social and Community Activities in Our Neighborhoods

Social

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Governance

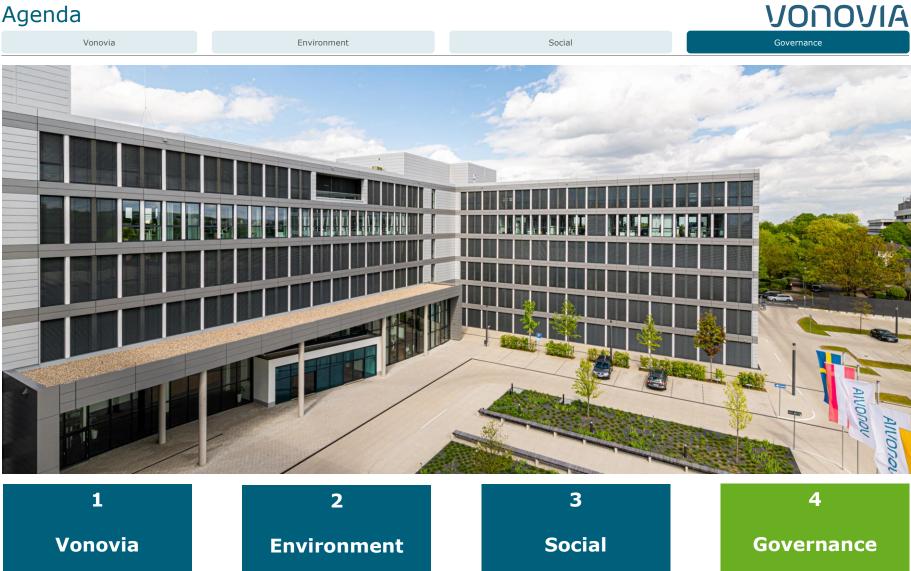
We get involved on site - for different projects and associations, so that our tenants feel

Environment

comfortable in their neighborhood and home.

New football field in Cologne - Gremberg	<ul> <li>Vonovia supports the City of Cologne and the Lukas Podolski Foundation in Cologne- Gremberghoven</li> <li>Construction of a new modern and functional soccer field and youth club with many sports and vacation offers</li> </ul>	GRENY
	The land was made available by Vonovia <u>free of charge</u> for <u>10 years</u>	REIB E
Strengthen Parents International	<ul> <li>Vonovia tenant foundation supports project "Strengthen Parents International"</li> <li>The offer is aimed specifically at parents of refugee families, who are to be respectfully supported and strengthened.</li> </ul>	
Dementia residential housing	<ul> <li>Vonovia cooperates with the service provider Humanika and has set up a dementia home for ten residents.</li> <li>People receive assistance in coping with everyday life and, if necessary, medical care.</li> </ul>	

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pages 2-10

pages 26-30

pages 11-25

pages 31-40

#### Highly Robust Governance

Environment

Social

Governance

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#### Governance



Highly robust governance structure with two-tier board system and fully independent supervisory board Dedicated ESG Department reporting directly to the CEO; The Supervisory Board monitors ESG issues in the Audit Committee; Sustainability Committee meets at regular intervals and on a need-basis

Numerous policies published (e.g. human rights, whistleblower, tax understanding, etc.) Committed to ILO Core Labor Standards and UN Global Compact on Human Rights

Roadmap



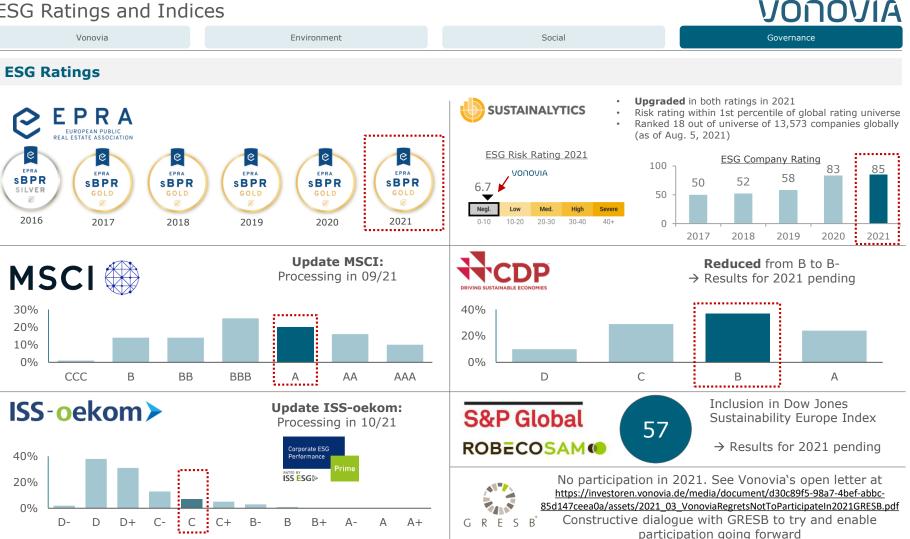
Anchoring TCFD further in our sustainability reporting and adopting EU taxonomy Further development of sustainability risk management and Environment controlling

Continued progress on ESG Ratings and inclusion in leading ESG indices

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## Recognition of ESG Performance





#### **ESG Indices**

Vonovia is a constituent of various ESG indices, including the following: DAX 50 ESG, STOXX Global ESG Leaders, EURO STOXX ESG Leaders 50, STOXX Europe ESG Leaders 50, Dow Jones Sustainability Index Europe.

#### Enhancement of Sustainability Reporting

Increasing External Requirements



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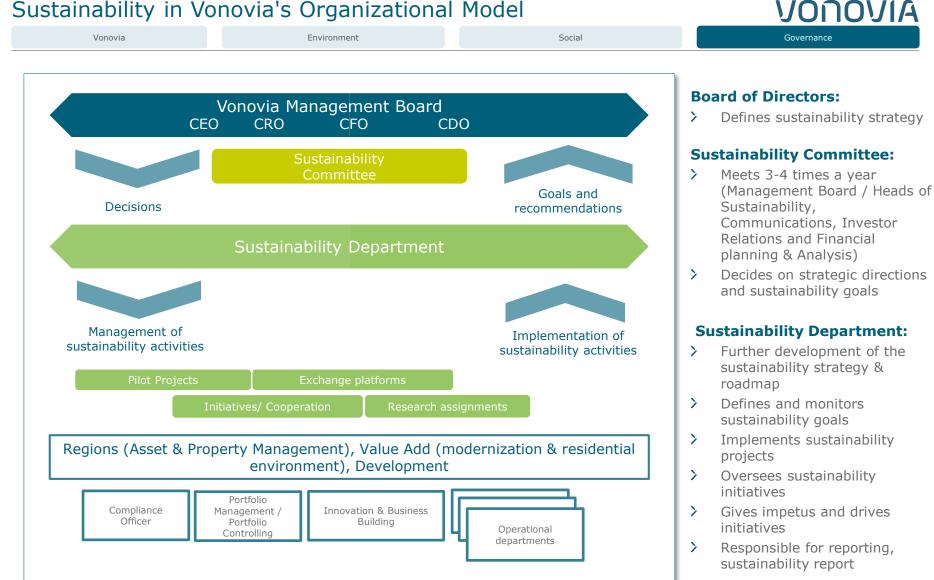
#### <u>Additional External Reporting Requirements</u> (beyond established GRI Standards)





<sup>1</sup> Mapping of SASB reporting metrics and Vonovia Sustainability Reporting / GRI Disclosure. https://investoren.vonovia.de/en/vonovia-at-a-glance/esg/esg-publications-and-downloads/

#### Sustainability in Vonovia's Organizational Model



#### Corporate Governance – AGM, Supervisory Board, Management Board

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- > The duties and authorities of the three governing bodies derive from the SE Regulation, the German Stock Corporation Act and the Articles of Association. In addition, Vonovia is **fully in compliance** with the German Corporate Governance Code.
- > In the **two-tier governance system**, the management and monitoring of the business are **strictly separated** from each other.

#### Annual General Meeting (AGM)

**Two-tier Governance System** 

- Shareholders can exercise their voting rights.
- Decision making includes the appropriation of profit, discharge of members of the SVB and MB, and capital authorization.

#### Supervisory Board (SVB)

- Appoints, supervises and advises MB
- Examines and adopts the annual financial statements •
- Forms Supervisory Board Committees
- Fully independent
- Board profile with all required skills and experience





Fitschen

(Chairman)





Burkhard Ulrich Drescher





Prof. Dr.

Edgar Ernst







Klaus Rauscher





Funck

Dr. Florian Geinel-Faher



#### Management Board (MB)

- Jointly accountable for independently managing the business in the best interest of the company and its stakeholders
- Informs the SVB regularly and comprehensively
- Develops the company's strategy, coordinates it with the SVB and executes that strategy



CEO Rolf Buch

**CRO** 

Arnd

Fittkau



CFO Helene von Roeder

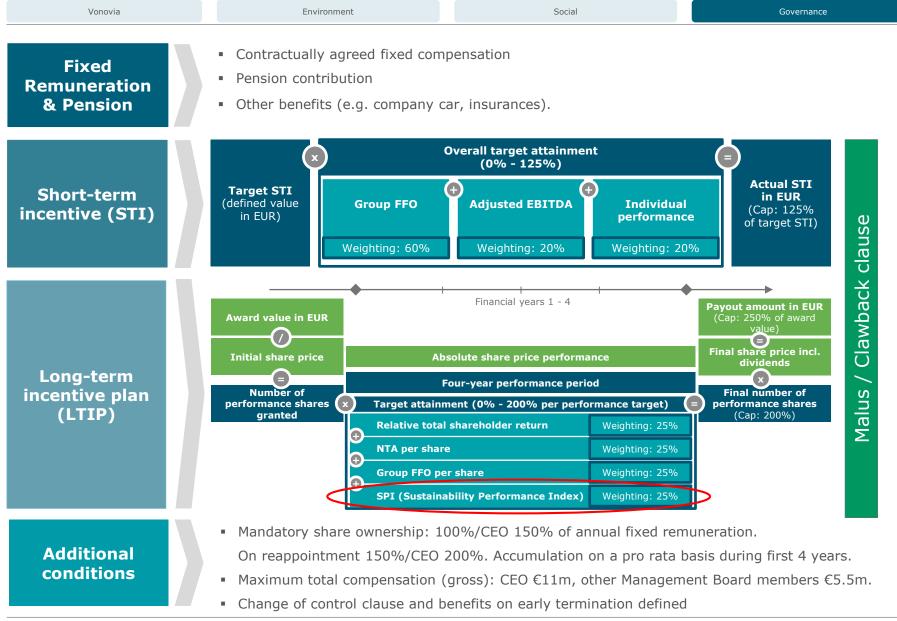
VONOVIA



**CDO** Daniel Riedl

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#### Management Board Remuneration - Overview



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Sustainability Performance Index (SPI)			VONOVIA
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- Vonovia has established the Sustainability Performance Index with quantitative, non-financial KPIs to measure sustainability performance in the most relevant areas
- > SPI reporting is audited by our statutory auditor<sup>1</sup>
- > The SPI is a relevant criterion in the long-term incentive plan for the executive board as well as for the leadership group below the executive management
- > To achieve the target of 100%, all six individual targets must be fully achieved

			2020 Actuals	2021 Initial Targets	Medium-term Targets
	1	$CO_2$ intensity in the portfolio <sup>2,3</sup>	39.5 (kg CO <sub>2</sub> e/sqm/p.a.)	Reduction of at least 2%	< 30 (kg CO <sub>2</sub> e/sqm/p.a.) until 2030
	2	Average primary energy need of new constructions	35.7 (kWh/sqm p.a.)	Substantial increase <sup>4</sup>	33 (kWh/sqm p.a.) until 2024
<b>PI</b>	3	Ratio of senior-friendly apartment refurbishments among all new lettings <sup>3</sup>	30.1%	~30%	~30% p.a.
	4	Customer satisfaction <sup>3</sup>	+8.6%	In line with prior-year level	Increase by 2% points until 2024
	5	Employee satisfaction	No survey	Slight increase	Increase by 4% points until 2024
	6	Workforce gender diversity $(1^{st} and 2^{nd} level below top mgt.)^5$	25.9%	In line with prior-year level	26% until 2024
				~100%	

<sup>1</sup> Limited assurance. <sup>2</sup> Limited comparability to previous years due to harmonization of data sources and update of emission factors for the calculation of carbon emissions in current fiscal year. <sup>3</sup> Germany only at this point. <sup>4</sup> Initial increase because of projects approved in the past (prior to establishing the SPI) that will be completed in 2021. <sup>5</sup> Based on female representation within overall workforce.

#### EU Taxonomy

# Sustainable finance / EU Taxonomy – EU classification framework for sustainable investments to redirect future investments streams

- > Vonovia's average refurbishment rate of around 3% p.a. in line with EU requirement
- > Relevant screening criteria for goal 1 and 2 for real estate/construction:
  - Energetic renovation: reduction of primary energy demand of at least 30% compared to status before renovation (local standards GEG) or measures referring to subcategories like energy efficiency equipment, photovoltaic, charging stations or energy measurement devices
  - New construction: primary energy demand must be at least 10% lower than national net-zero-energy-building (NZEB); in Germany = GEG / EnEV 2016
  - Acquisitions & ownership of buildings: latest version refers to performance of buildings with EPC A or Top 15% of regional Portfolio (to be defined)
  - > DNSH ( "do not significant harm criteria" ) to be defined in more detail and based on in place management-systems
- Reporting processes need to be aligned with taxonomy criteria Taxonomy compatibility expected to differ strongly with respect to CAPEX or turnover
- > Light disclosure for 2021 and full reporting for 2022

## Vonovia's Approach to Climate Action Reflects the TCFD Recommendations

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#### TCFD | TASK FORCE ON CLIMATE-RELATED FINANCIAL DISCLOSURES

Governance	<ul> <li>&gt; Board responsibility for climate action, defines strategy and targets and monitors progress</li> <li>&gt; Central Department Sustainability/Strategy to coordinate measures</li> <li>&gt; ESG Score as central management KPI including CO<sub>2</sub>-Intensity</li> </ul>
Strategy	<ul> <li>CO<sub>2</sub> reduction in building stock &amp; construction defined as major drivers for business strategy</li> <li>High average modernization rate of ~3% p.a. and fuel-switch to renewable energies</li> <li>Scenario modelling of climate pathways together with Fraunhofer ISE institute</li> </ul>
Risk Management	<ul> <li>Climate change fully integrated in Corporate Risk Management</li> <li>Physical risks assessed via risk maps based on regularly updated sources</li> <li>No material physical risks for Vonovia's properties identified</li> </ul>
Metrics & Targets	<ul> <li>&gt; 1.02 mn t CO<sub>2</sub>e in portfolio in 2020 (scopes 1,2,3 acc. to GHG protocol)</li> <li>&gt; Targets: <ul> <li>&gt; GHG neutral building stock until 2050</li> <li>&gt; CO<sub>2</sub>-intensity of &lt; 30 kg/m<sup>2</sup>/a until 2030</li> </ul> </li> </ul>

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